

What is a T&M Engagement?

Time and Material (T&M) Engagements provides our clients with a flexible way to access RelianceNet experts as they are needed to solve tough IT problems. A client can engage RelianceNet through a T&M engagement at competitive rates. If a client has more defined needs, or requires a more steady and predictable level of support, then RelianceNet offers many other vehicles designed around project engagements and standardized service offerings supported by a service level agreement.



The Benefits

Flexible access to all levels of Certification and Specialization

Our IT experts cover a broad range of technical capabilities, and our network of consultants provides our clients access to any unique specialization that may be needed. Whatever your IT need, we can provide resources as you need them.

Complete Technology Life Cycle support

While your current needs may be for if-and-when access to our IT experts, as your needs grow, our ability to serve grows with you. Our full suite of service offerings can provide you a support team already fully knowledgeable of your platform to support projects, or take on full management of your platform so that you can focus on your core business.

Our IT Experts

RelianceNet offers a team of certified and experienced consultants and engineers as well as programmers and Web developers for Internet and application development projects. We offer competitive rates, and can act quickly position our IT expert to solve your needs.

Resource	Rate
Technician / Analyst	\$ 85
Administrator / Help Desk	\$ 115
Engineer / Consultant	\$ 135
Sr. Engineer / Sr. Consultant	\$ 165
Principal Engineer or Consultant	\$ 185

* Rates are subject to change



Services

Managed Platform Services

- Proactive Management
- Network Monitoring
- Helpdesk & User Support
- Security & Virus Protection
- Backup & Disaster Recovery
- Email Messaging & Collaboration
- LAN/WAN
- Remote Access
- Emergency Support
- Vacation Relief

Professional Service Engagement

- Technology Auditing & Assessment
- Business Technology Alignment
- Technology Migrations
- Infrastructure Design and Implementation
- Project Management

Time & Materials Engagement

Web & Application Development

- Site Development
- Ongoing Site Maintenance
- Application Design & Development

Product Consulting & Acquisition Management

- Online Ordering & Procurement Management



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