

RelianceNet At-a-Glance

About RelianceNet

Reliance Network Solutions, Inc. is an Annapolis-based company that provides managed platform service offerings, professional services engagements, and product offerings to small and mid-sized organizations in the Washington, Baltimore and Annapolis area. RelianceNet provides a robust set of technology platform based capabilities in support of a company's technology life cycle through its highly trained and certified team of IT experts. We offer flexible support options ranging from a fully managed service offering, tuned to a company's specific IT needs and supported by a service level agreement, to project based professional service engagements, and IT support agreements for staffing and time and materials engagements.

IT Experts When You Need Them

Our flexible remotely managed, on-site and on-call service offerings cover a full range of IT needs from the design, implementation, maintenance and support of networks to assistance in areas such as security, helpdesk, disaster recovery, staff augmentation, and assistance with new projects. We offer a team of certified and experienced consultants and engineers, as well as programmers and Web developers for Internet and application development projects.



Partnerships with Leading Vendors

RelianceNet is also a value-added reseller for the industry's best hardware and software products. We partner with companies such as Microsoft, HP, Cisco, Novell, Symantec, CA, SonicWall and Dell. Our product specialists are available on-line and by phone to help you select the best solutions. Our online storefront provides tools for product selection, comparison, online account history and purchase order management.

Services

Managed Platform Services

- Proactive Management
- Network Monitoring
- Helpdesk & User Support
- Security & Virus Protection
- Backup & Disaster Recovery
- Email Messaging & Collaboration
- LAN/WAN
- Remote Access
- Emergency Support
- Vacation Relief

Professional Service Engagement

- Technology Auditing & Assessment
- Business Technology Alignment
- Technology Migrations
- Infrastructure Design and Implementation
- Project Management

Time & Materials Engagement

Web & Application Development

- Site Development
- Ongoing Site Maintenance
- Application Design & Development

Product Consulting & Acquisition Management

- Online Ordering & Procurement Management



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